

To ensure we comply with General Data Protection Regulations (GDPR) we are asking for your consent to contact you by SMS text message and e-mail. Please read details of consent below BEFORE submitting your consent via website contact form.

- 1. I hereby consent to the clinical and administrative staff at Abbey Family Practice communicating with me by digital means, including but not limited to email, text message, and video calling for the purposes of interactions regarding my medical treatment and administration tasks.**
- 2. I understand that digital communications are transmitted over a public network onto a personal telephone and as such may not be secure.**
- 3. I understand text messages are sent directly from the Practice IT system with a copy of the message automatically saved into my medical record.**
- 4. I understand it is my responsibility to keep my phone secure and control access to SMS text messages and e-mail. This can be achieved by ensuring the lock screen is pin protected so that my information is not accessible to others. I understand that that an unlocked mobile phone means that others could have access to my information. I understand the need to check text message settings as messages may appear as a notification on my lock screen or on a linked device such as a PC or tablet.**
- 5. I confirm that the mobile number submitted is my personal mobile number and does not belong to another person.**
- 6. I confirm that the email address submitted is my personal email address and does not belong to another person.**
- 7. I am aware that I can withdraw consent at any time in writing or by telephone contact with the surgery.**
- 8. I understand the surgery does not offer an automatic reply facility but there may be occasions when this feature is activated by a member of the practice team and my response will be saved directly into my medical record.**
- 9. I understand it is my responsibility to inform the Practice of any change to my contact details. This includes the phone being passed on to another person, sold or stolen, to ensure the security of any information forwarded by the Practice to my number.**